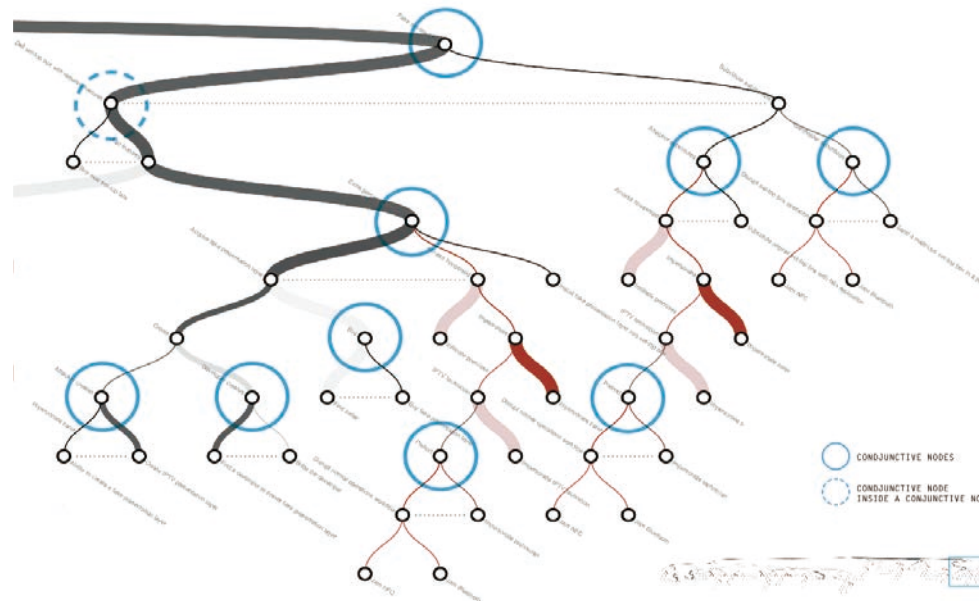


Model-based Risk Management for Socio-Technical Systems – Report on the TRE_SPASS Project

predict
prioritise
prevent
TRE_SPASS



Dieter Gollmann
Hamburg University of Technology



About the speaker

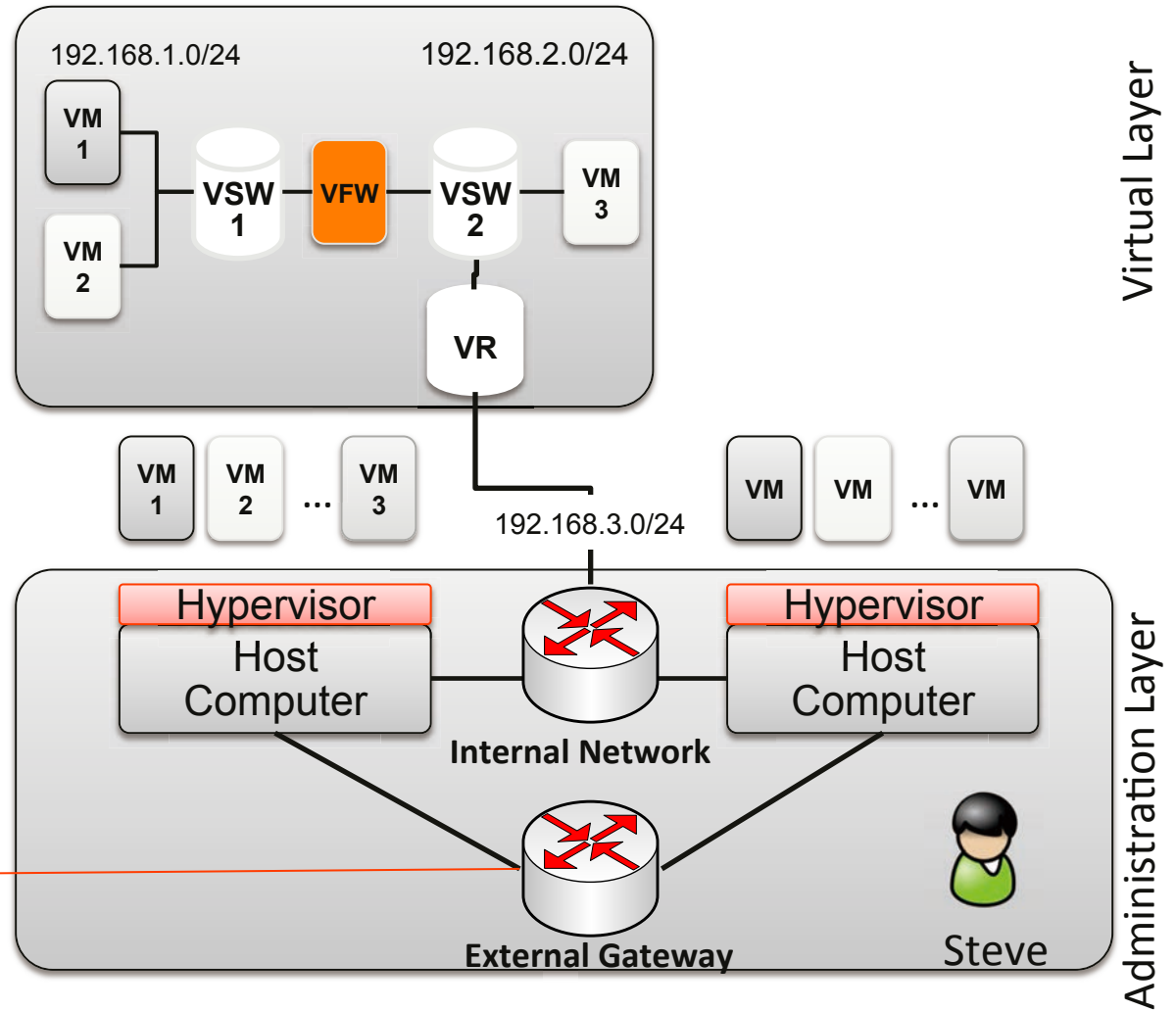
- PhD on a topic in cryptography, 1984
 - Research on cryptographic algorithms & protocols, foundations of computer security, risk analysis
 - Container transport, German e-health card, now TRE_sPASS
 - Course director, MSc in Information Security, Royal Holloway, University of London, 1992 – 1997
 - Microsoft Research Cambridge, 1998 – 2003
 - Chair for Security in Distributed Applications, Hamburg University of Technology, since 2003
 - Now JSPS Invitational Fellowship at Kyushu University
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Agenda

- My views on the intrinsic challenges in risk management
 - Report on the way these challenges are addressed in the EU research project “Security is a people problem”
 - Be they part of the problem, be they part of the solution, people should be part of the model
 - Acknowledgement: talk uses slides from project partners
 - Talk gives my view, not necessarily the project’s view
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From
IT security

?



Towards socio-technical systems

skills



goals

resources



TRE_sPASS project 2012-2016

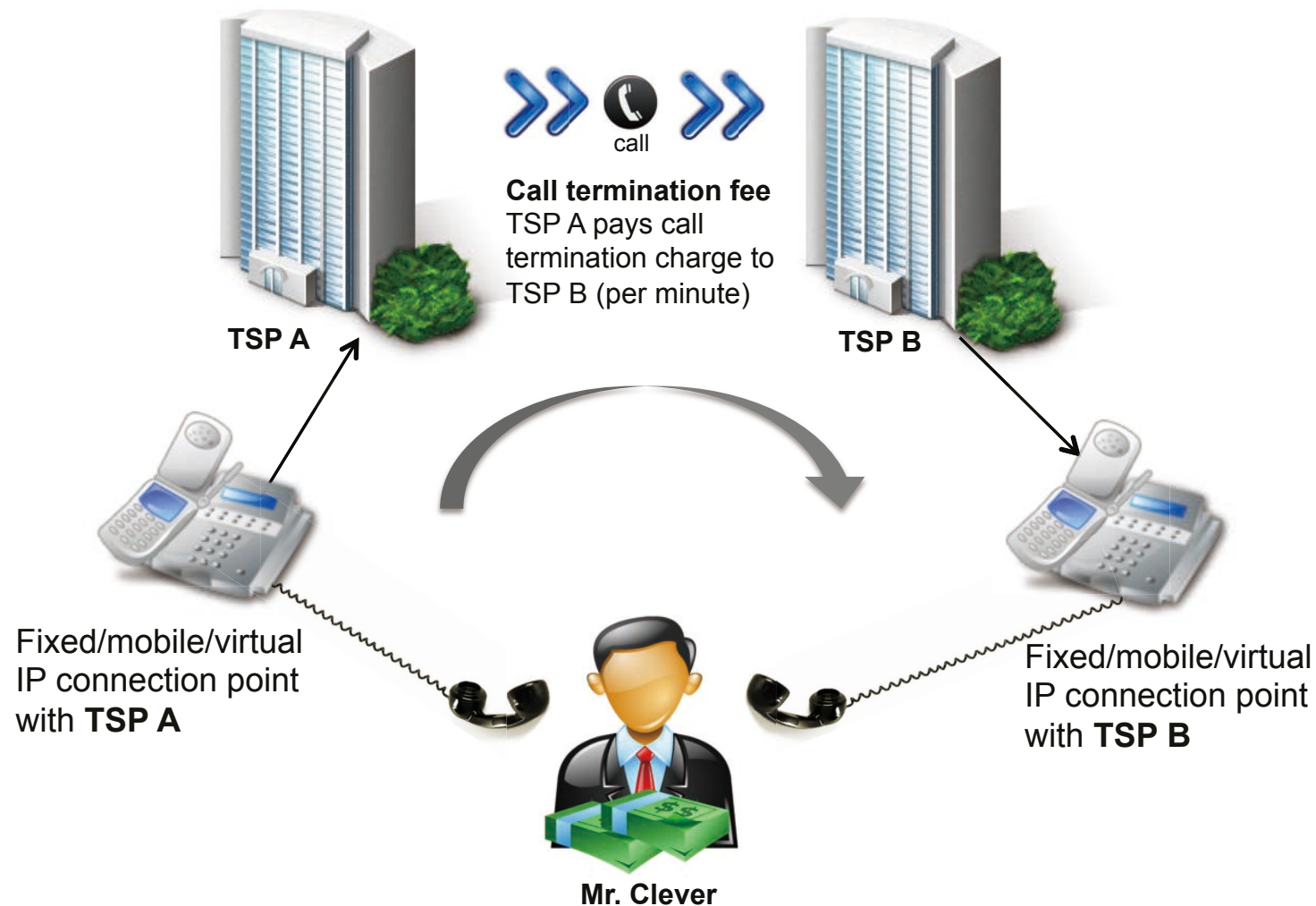
- EU FP 7 Integrated Project, funding $\approx$ € 10,000,000
- Seventeen partners, large companies, SMEs, academia
- Expertise ranges from visualization to model checking to criminology



TRE_sPASS use cases

- Use cases to guide the project
 - Obtained from industry partners and industry contacts
 - For validating methods and tools developed
 - To pose new research questions
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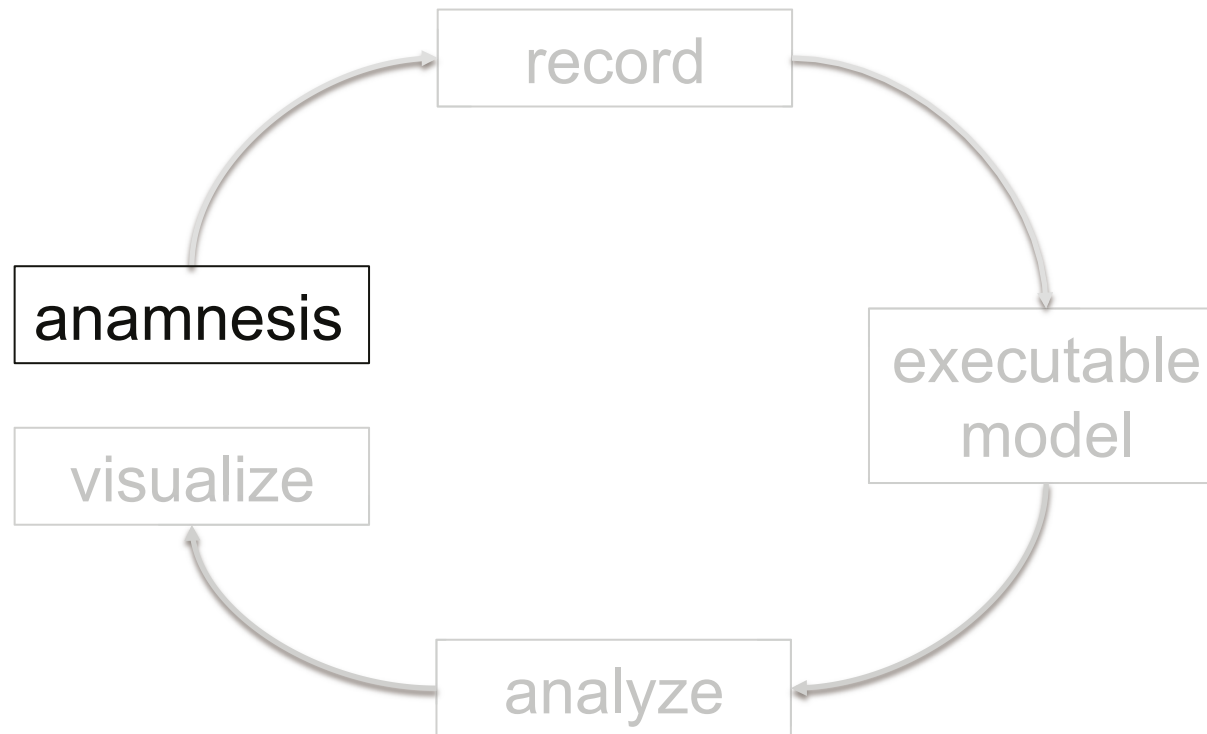
Parasitic business models (tariff misuse of call termination)



Model-based risk management

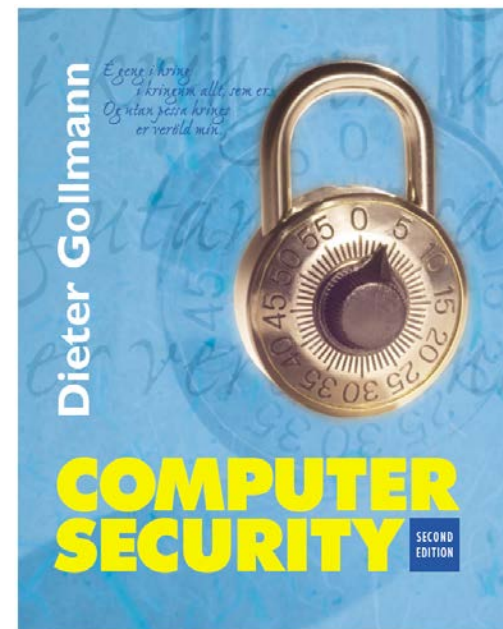
- Capture requirements – anamnesis
 - Model system / organization, requirements, attacker
 - Construct executable models
 - Evaluate, analyze, communicate (visualize)
 - Decide
-

Capture requirements



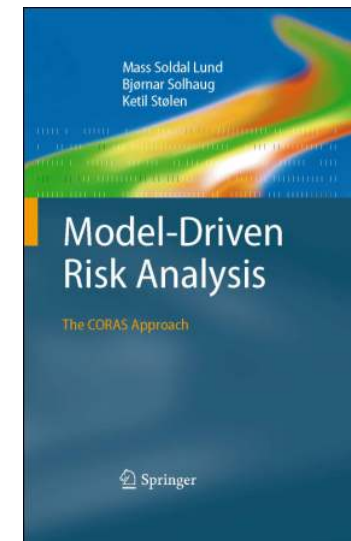
Fundamental dilemma of computer security

- **Security unaware** users have specific security requirements but usually no security expertise
- Risk management is communication
- How to get this communication started?



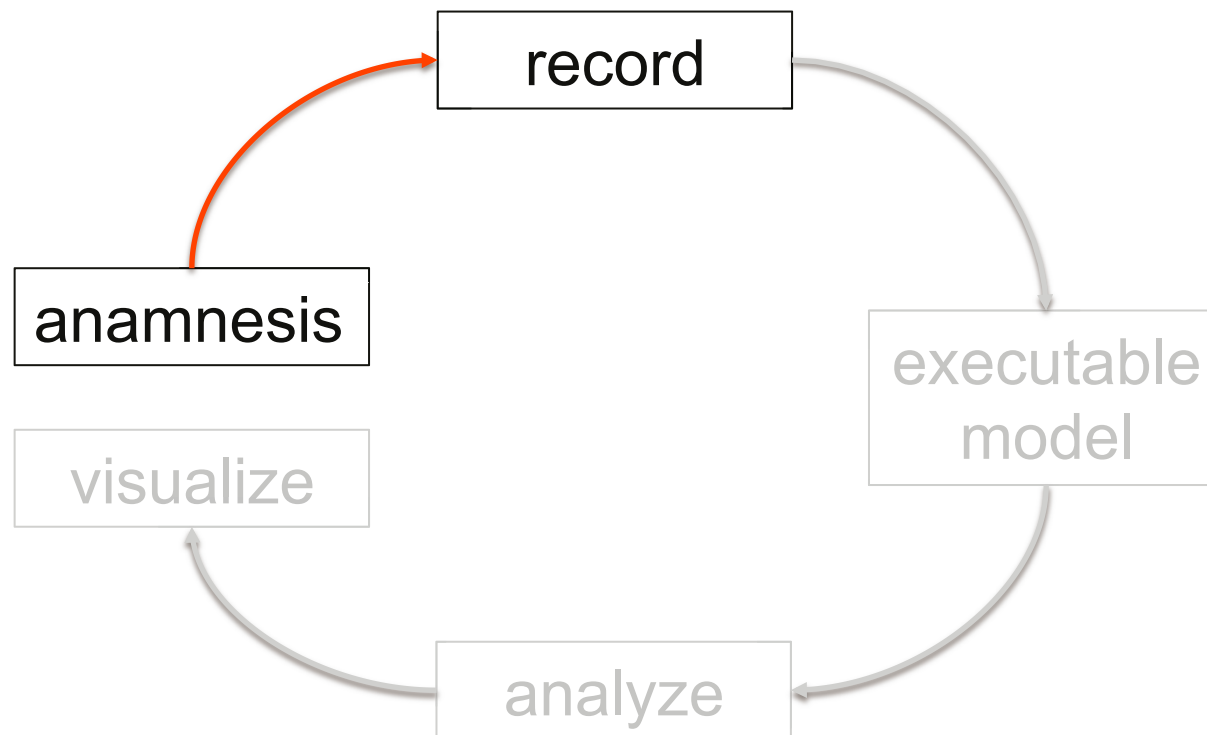
Facilitating communication

- CORAS: earlier EU project on model-based risk analysis
 - Stage 1: staff describes organization to security experts
 - Stage 2: security experts describe organization to its staff
- TRE_sPASS
 - Explores use of Lego building blocks in brainstorming sessions





Model organization



Fundamental challenge in model-based risk analysis

- **Capturing and aligning two intrinsically different views of a system, the operator's view and the attacker's view**
 - Operator's view framed by intended use of the system
 - Includes features relevant for describing operation of the system
 - May include defenses against anticipated types of attacks
 - Attacker's view
 - Can be approached in two ways
-

Attacker's view – 1

- Extend operator's view: attack points and attack patterns
 - Alignment of the two views is comparatively easy
 - View on attacks may be blinkered by too much familiarity with intended use of the system (“Betriebsblindheit”)
 - May miss attacks exploiting features outside of the system model
 - Artful attackers explore gaps between operator's model and actual system to find levers for an attack
 - If it is provably secure, it probably isn't [Lars R. Knudsen]
 - Models are abstractions; gaps MUST exist
-

Attacker's view – 2

- Create attacker's view independently of operator's view
 - Some information about the system must be available
 - Attacks identified at this stage may turn out to be infeasible because of specific features of the system under analysis that had not been considered
 - “But this attack is not possible because ...”
 - System model needs to be refined
 - Aligning the two views tends to be more challenging
-

TRE_sPASS system model (operator's view)

- Represented as a directed graph
 - Nodes can be
 - Locations, in physical space (e.g. rooms) or in cyberspace (e.g. network nodes, virtual machines)
 - Actors, e.g. people and processes; these nodes can move
 - Assets, can be attached to locations or actors, can be annotated with metrics
 - Edges define various physical and logical connections
 - Description language with formal semantics
-

TRE_sPASS system model

– quantities

- For actions, time to perform action, risk of detection when performing it, and cost of performing it
 - For actors, likelihood of a social engineering attack to be successful and risk appetite of actor
 - For locations, risk of detection at this location (for example due to surveillance cameras)
-

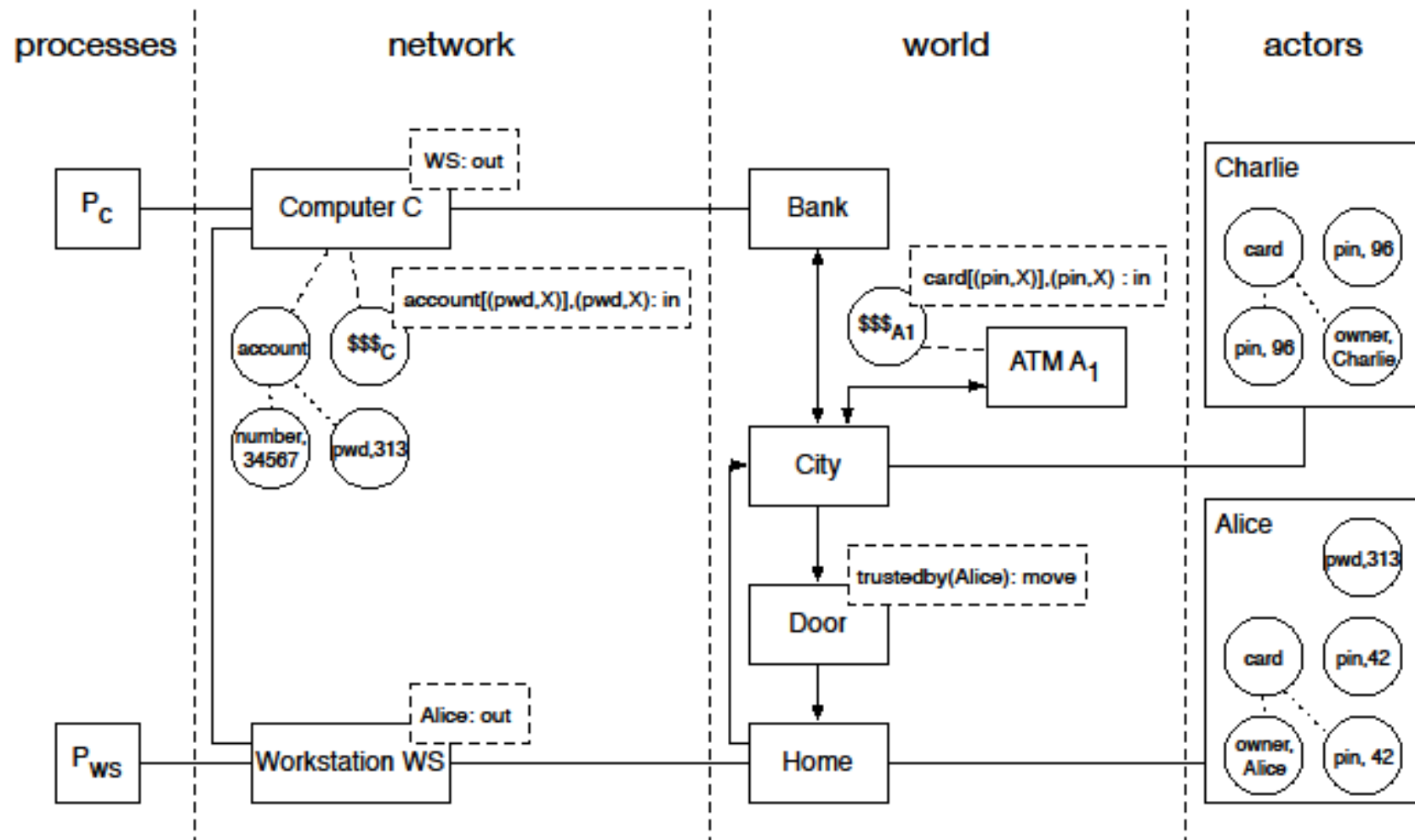
TRE_sPASS system model

- behavior and policies

- Domains limit where processes can move
 - Human actors restricted to room nodes, computer processes restricted to network nodes
 - Possible to define the behavior of actors
 - Policies, both access control policies and security goals
 - “To access the account, a PIN is required”
 - “This data item must remain confidential”
 - Attacks treated as policy violations
-

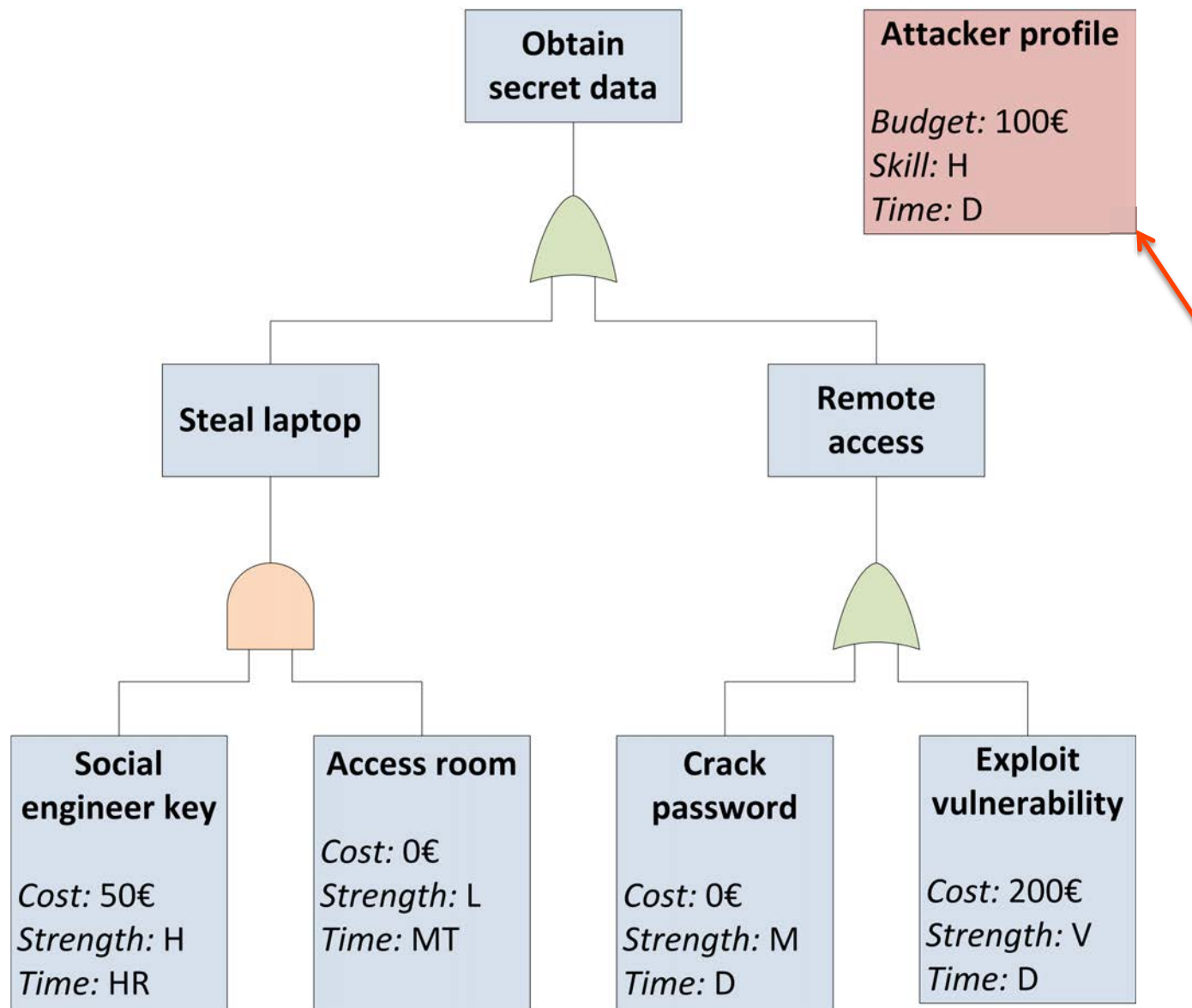
TRE_sPASS system model

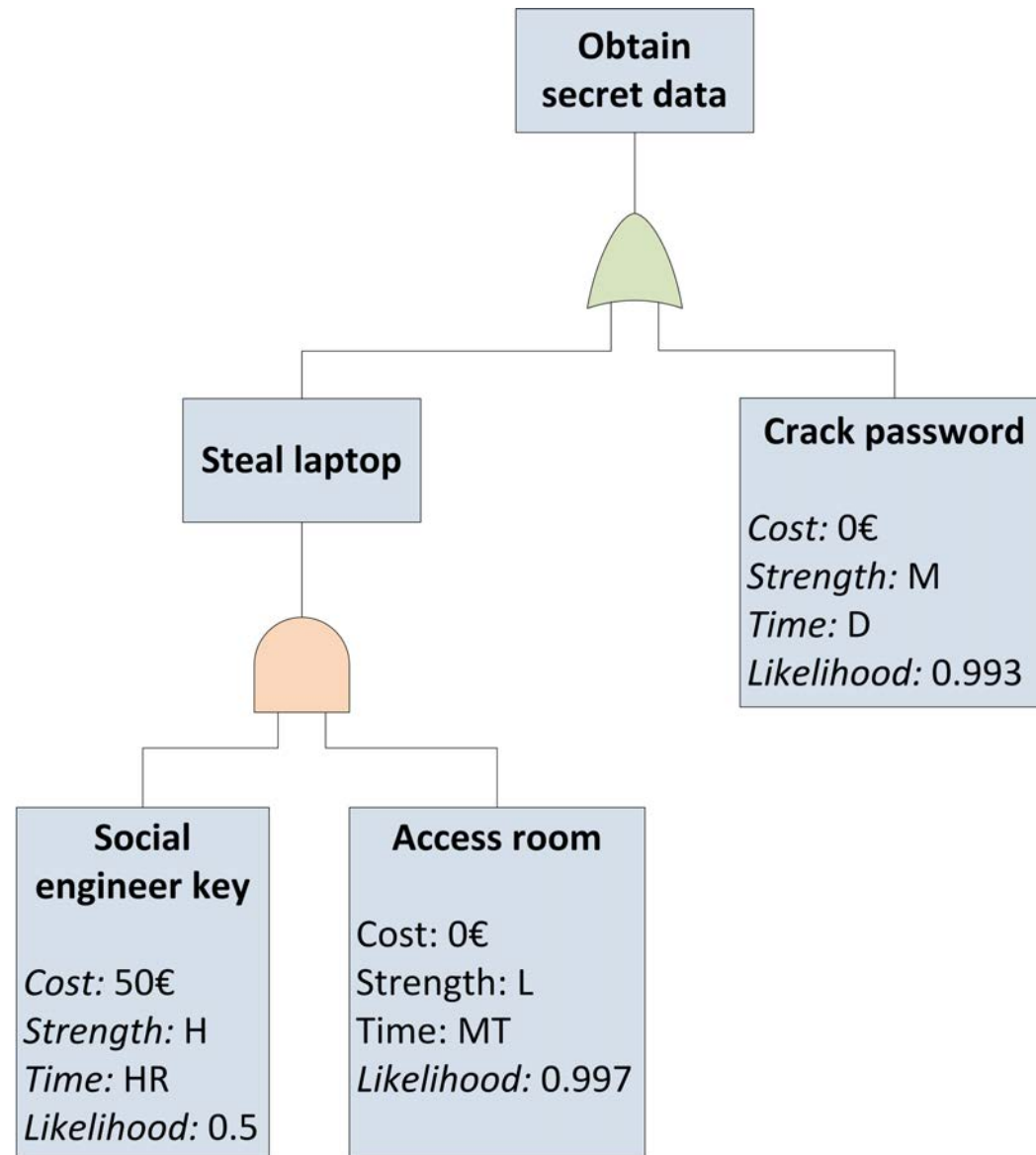
– example



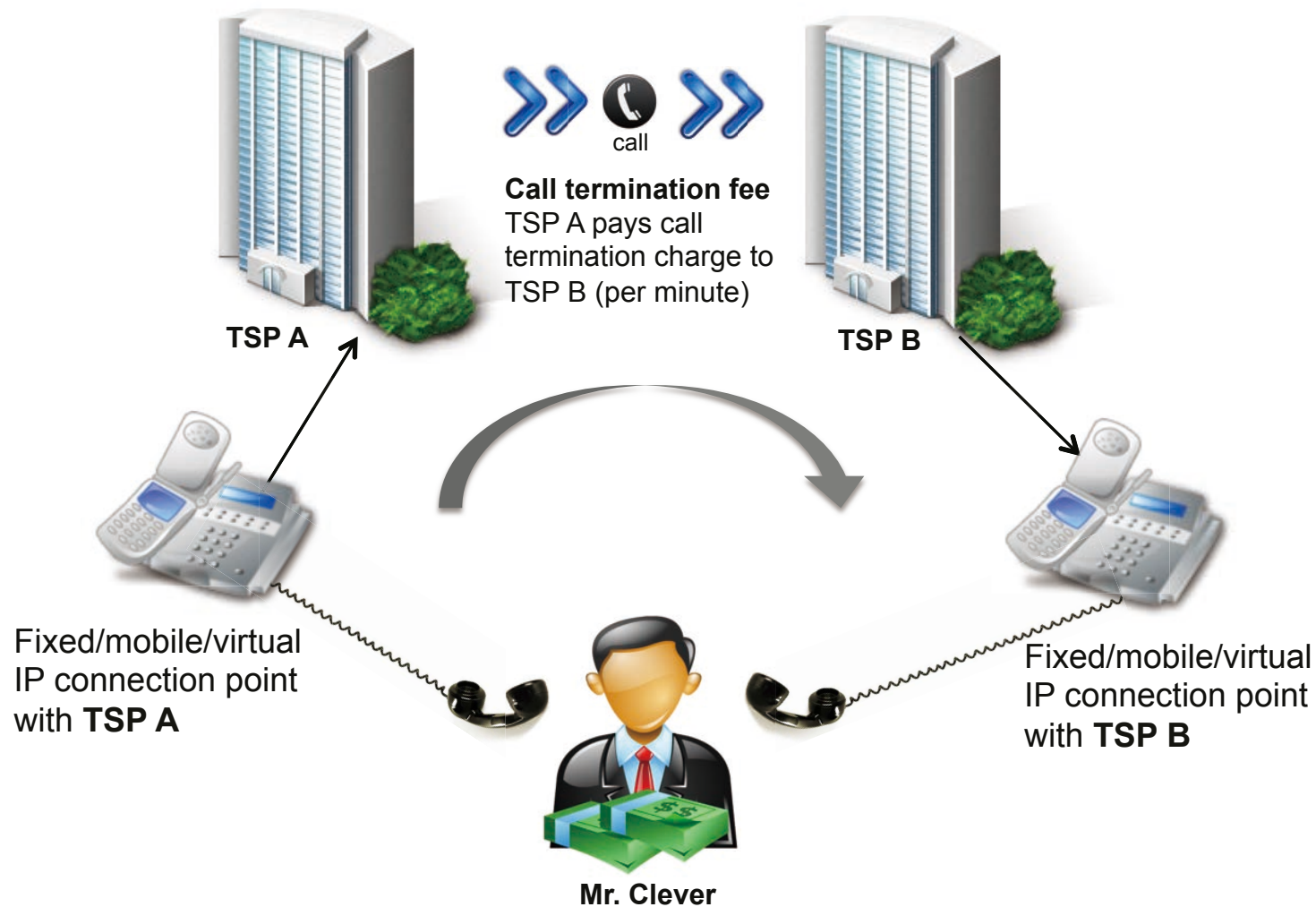
Attacker's view

- Attack trees for structuring brainstorming about attacks
 - Attack trees augmented with
 - Attributes: likelihood, cost, time, skill level, ...
 - Defense nodes (attack-defense trees, also work in TRE_sPASS)
 - Tool support (also work in TRE_sPASS, ADTree tool)
 - E.g. pruning of trees with respect to attacker profiles
-

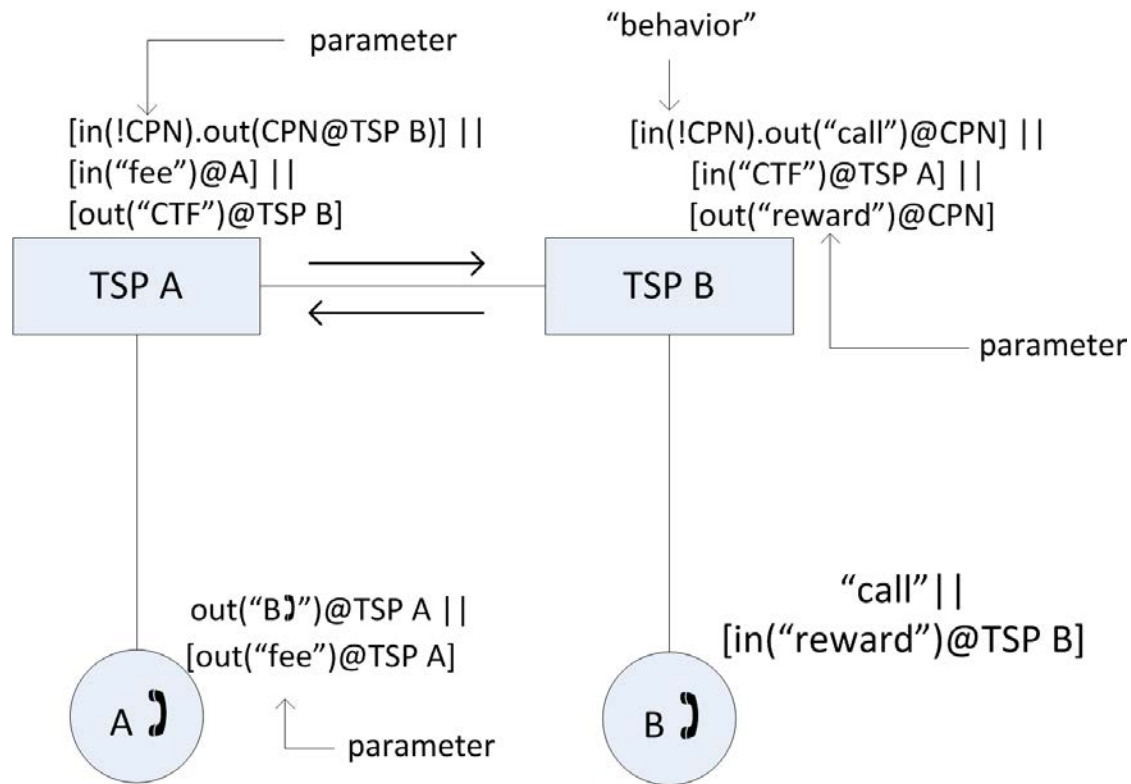




Parasitic business models (tariff misuse of call termination)



TRE_sPASS model



$$\text{Rev}_B = \# \text{calls} * \text{CTF}_{A \rightarrow B}$$

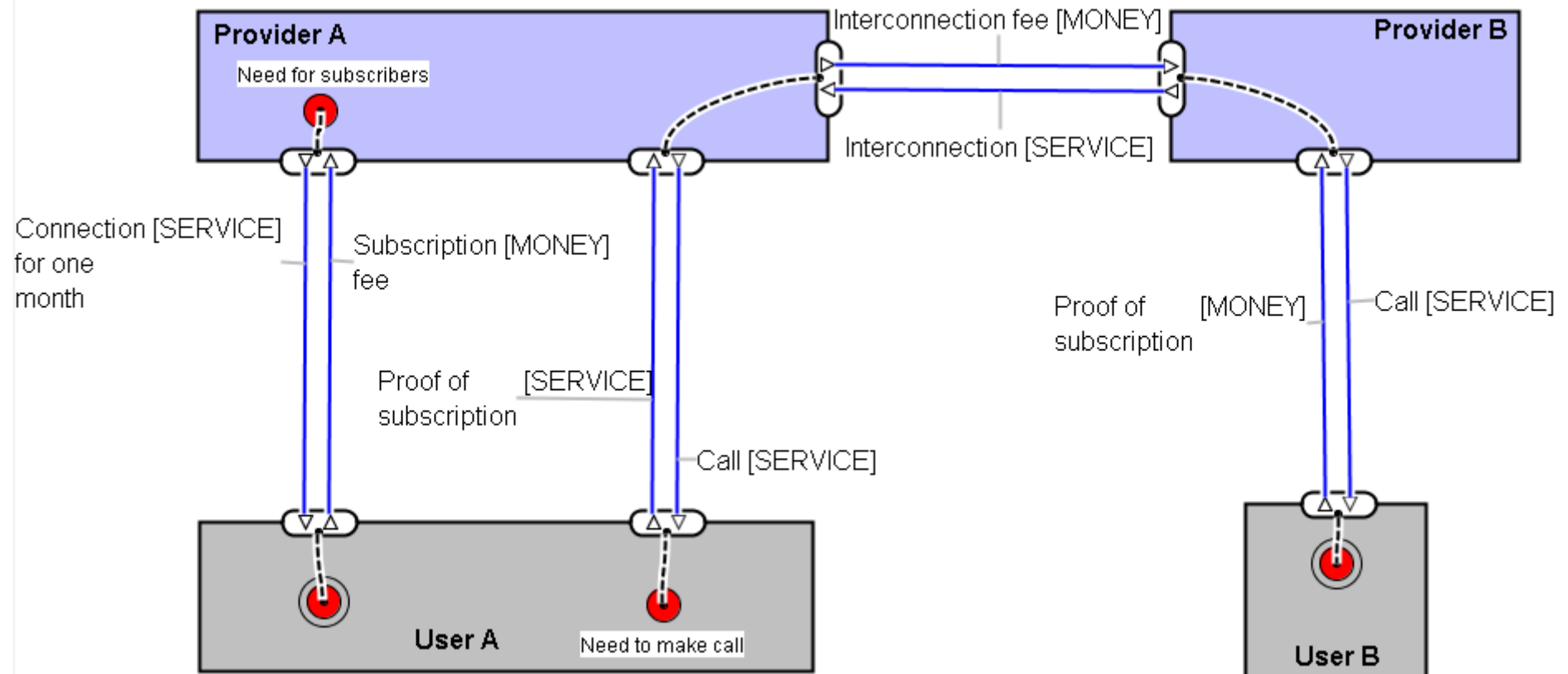
$$\text{Rev}_A = \# \text{calls} * \text{CTF}_{B \rightarrow A}$$

CTF: Call Termination Fee
CPN: Called Party Number

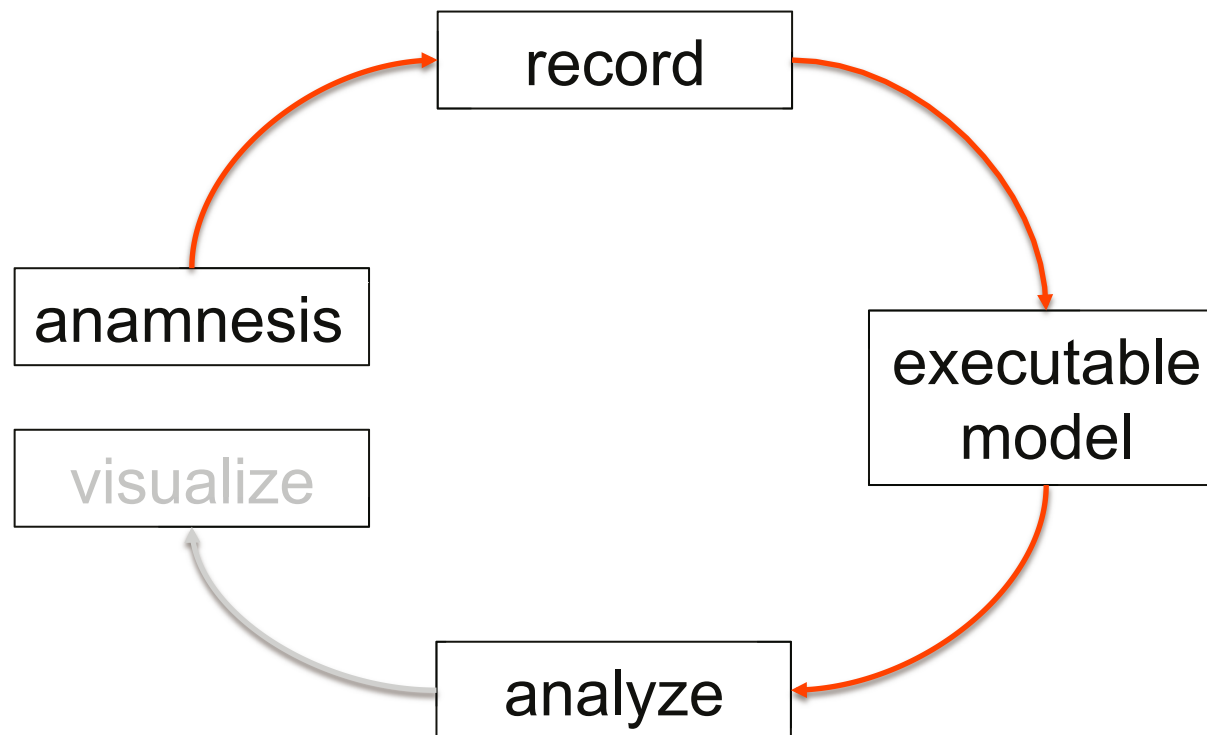
Actions	Description
in	Waiting for incoming action
out	Outgoing action to other actors

Operators	Description
!	Waiting for an input
dot(.)	Sequential actions
	Executing actions in parallel
@	"from" where the action is performed

Value modelling using e3fraud



Analysis



Fundamental challenges in analysis and evaluation

- How to deal with uncertainty?
 - How to deal with complexity?
 - How to deal with dependencies?
 - How to achieve completeness?
-

Uncertainty

- How to model uncertainty?
 - Subjective probabilities (Bayesian approach)?
 - Frequencies (frequentist approach)?
 - Other mathematical frameworks, fuzzy theory, etc.?
 - Do we have the data and do probabilities work at all?
 - Expectations that mandatory reporting will improve the situation
 - Current disillusion in the UK about data-driven approach
 - “We had lots of data on the financial markets but did not foresee the crisis of 2008 ...”
 - “In security the past is a poor indicator of the future!”
-

Complexity

- Divide-and-conquer is a powerful strategy
 - E.g., attack trees break down a high-level goal into basic actions
 - Easier to assign metrics to basic actions than to high level goals
 - How to return from divide-and-conquer?
 - Methods for combining metrics for subsystems to achieve compositionality
 - How to deal with dependencies?
-

Completeness

- How to avoid missing out on attacks?
 - Brainstorming is a creative but informal process, may miss attacks that are obvious in hindsight
 - TRE_sPASS explores the use of model checking for systematic attack discovery
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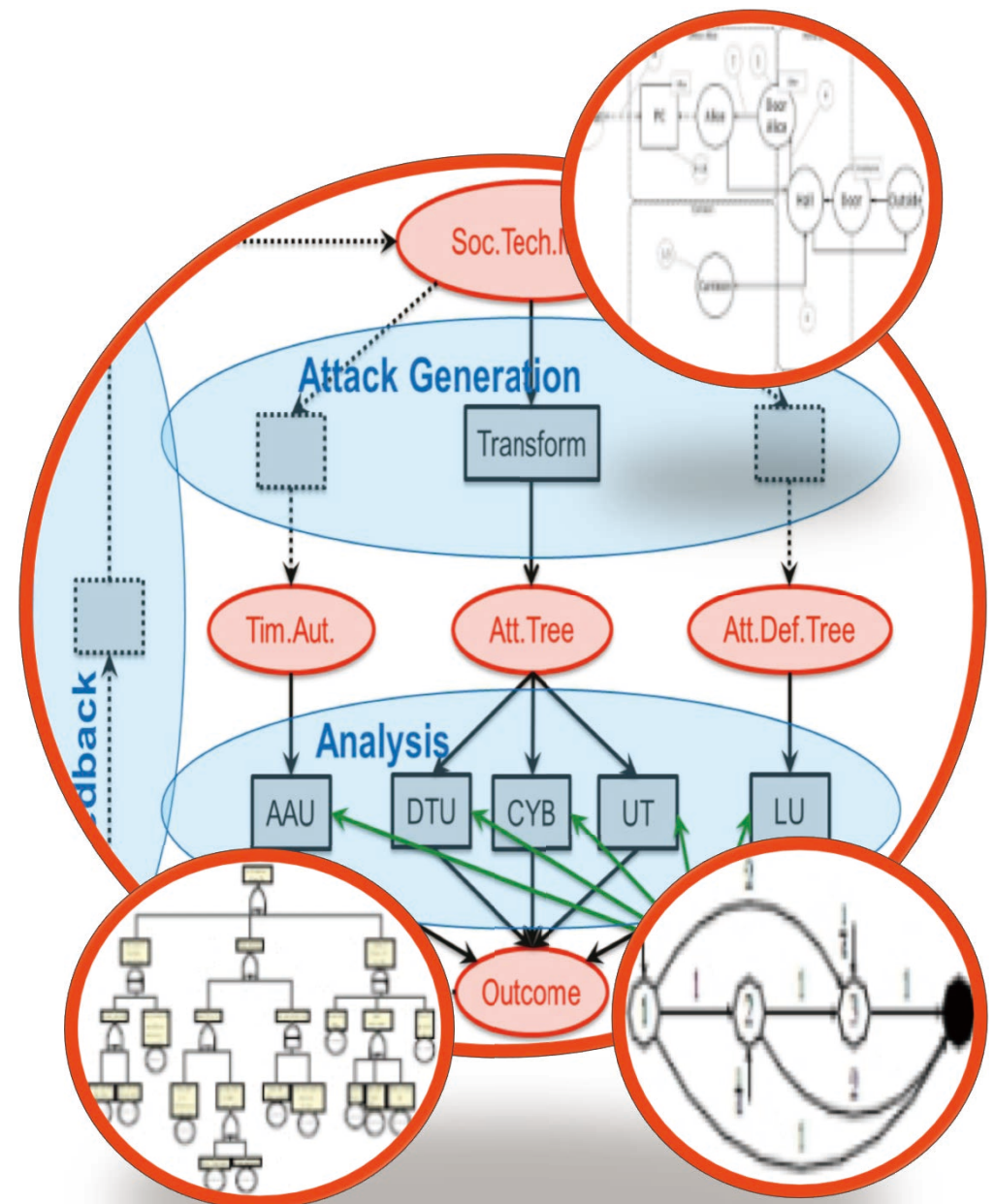
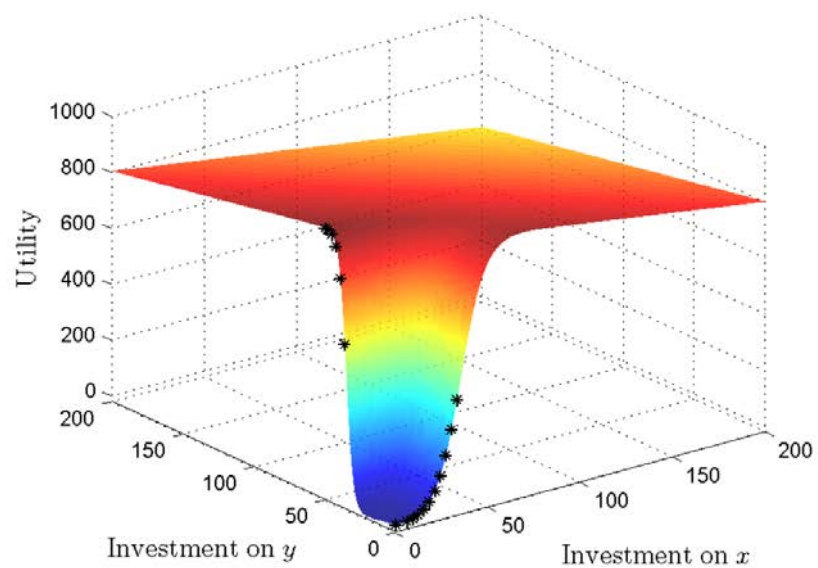
TRE_sPASS analysis methodology

- Start from an attack tree
 - Convert attack tree into an executable stochastic model
 - Interactive Markov chains
 - Markov automata (choice + time-dependent success probability)
 - Priced (weighted) timed automata (basis for model checking)
 - Check for security properties in the executable model
 - Ideally, cover all possible executions of the system
-

TRE_sPASS analysis methods (sample)

- Computational analysis methods for attack trees
 - Extended to attack-defence trees
 - Pareto-optimal solutions considering multiple attributes
 - Statistical model checking of timed automata
 - Derive results from several simulations of the system
 - Scales better than normal model checking
 - Deals with uncertainties in input values
 - Model checking for policy violations
 - Delivers attack traces if a violation is found
 - Deals with completeness
-

Analyse



Understanding human actors

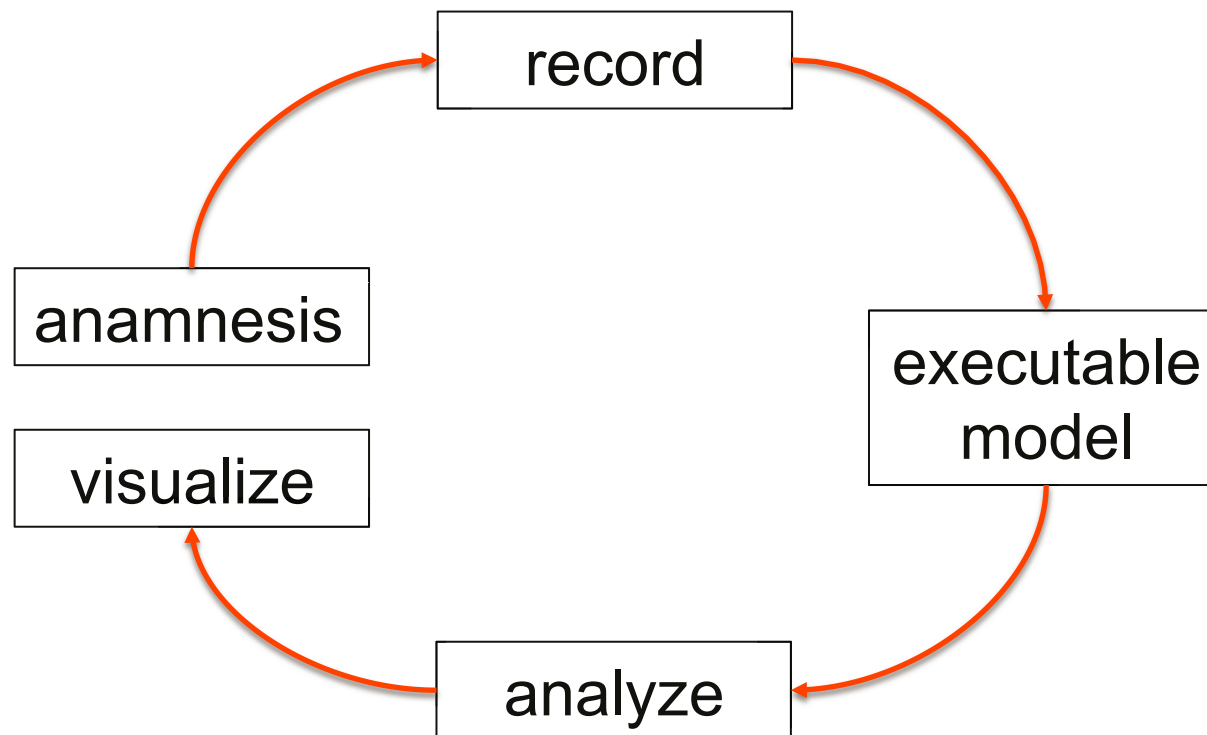
- Experiments on stealing laptops (in the past) and door keys (within TRE_sPASS) at Twente University
- Prevention campaign in key experiment significantly reduced vulnerability of people in an office environment
- Key-fob reduced cases of handing over a key to an attacker from 62.5% to 37%



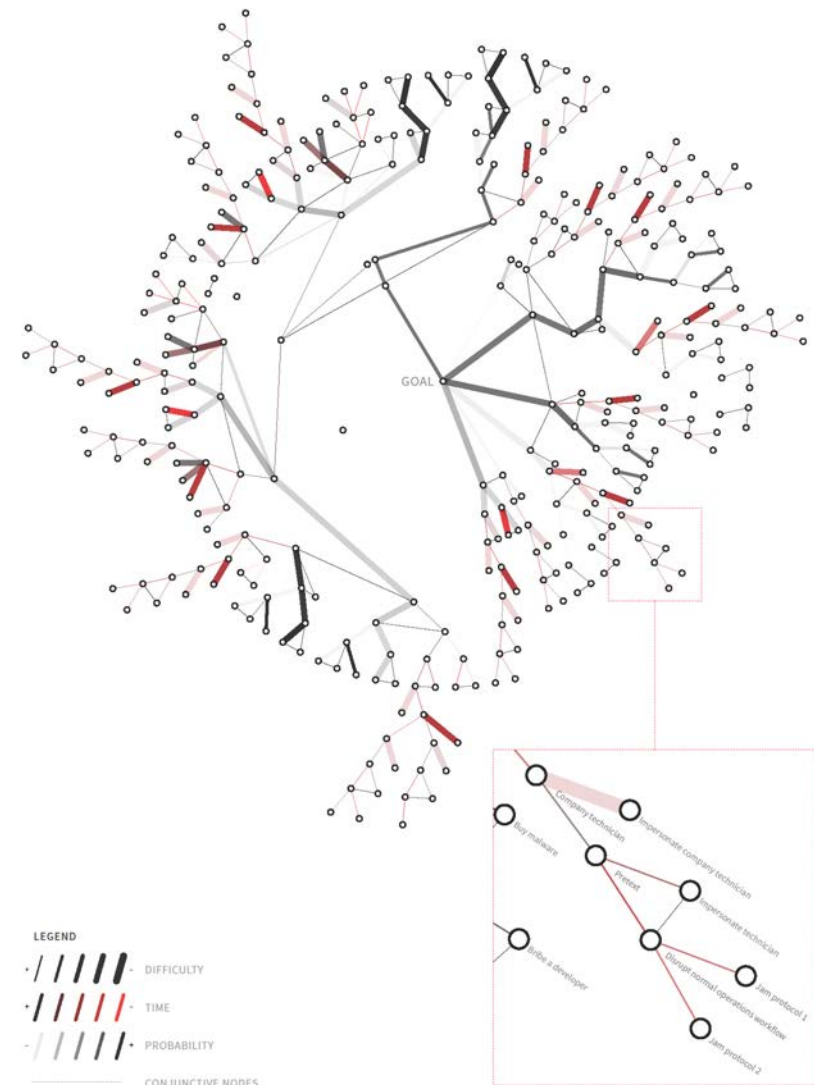
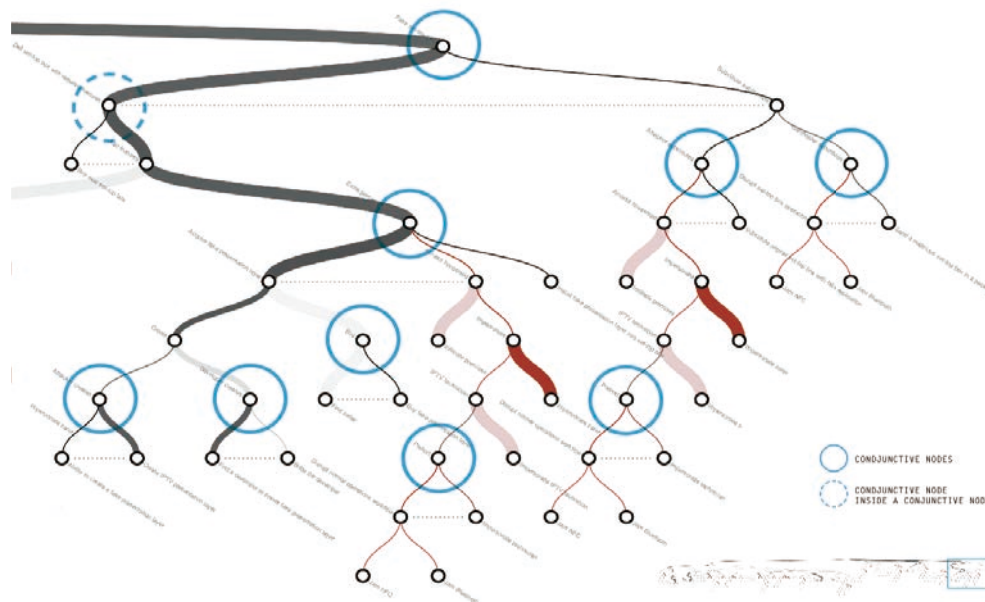
Cues and warnings experiment

- Asked people in a shopping mall for email address, half of bank account number, data on online shopping
 - Cues to cybercrime didn't reduce cases of revealing data
 - Warning leaflet decreased revealing of emails addresses but not of bank account information or online shopping
 - Differences due to changes in context, from a quiet office environment to a square in a shopping mall?
 - J-W. Bullée et al.: The persuasion and security awareness experiment: reducing the success of social engineering attacks
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Visualize

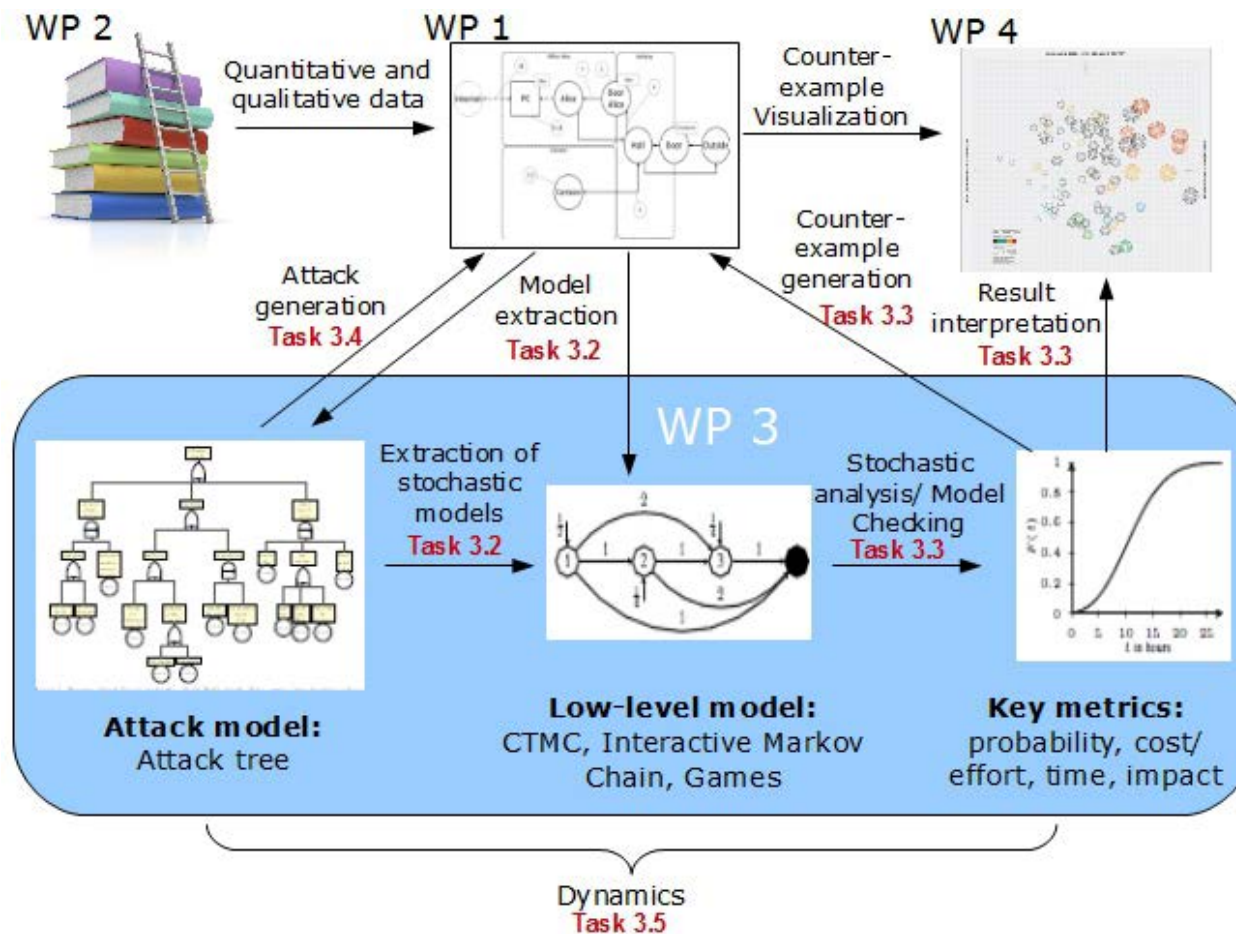


Visualise



Conclusions

TRE_sPASS work flow



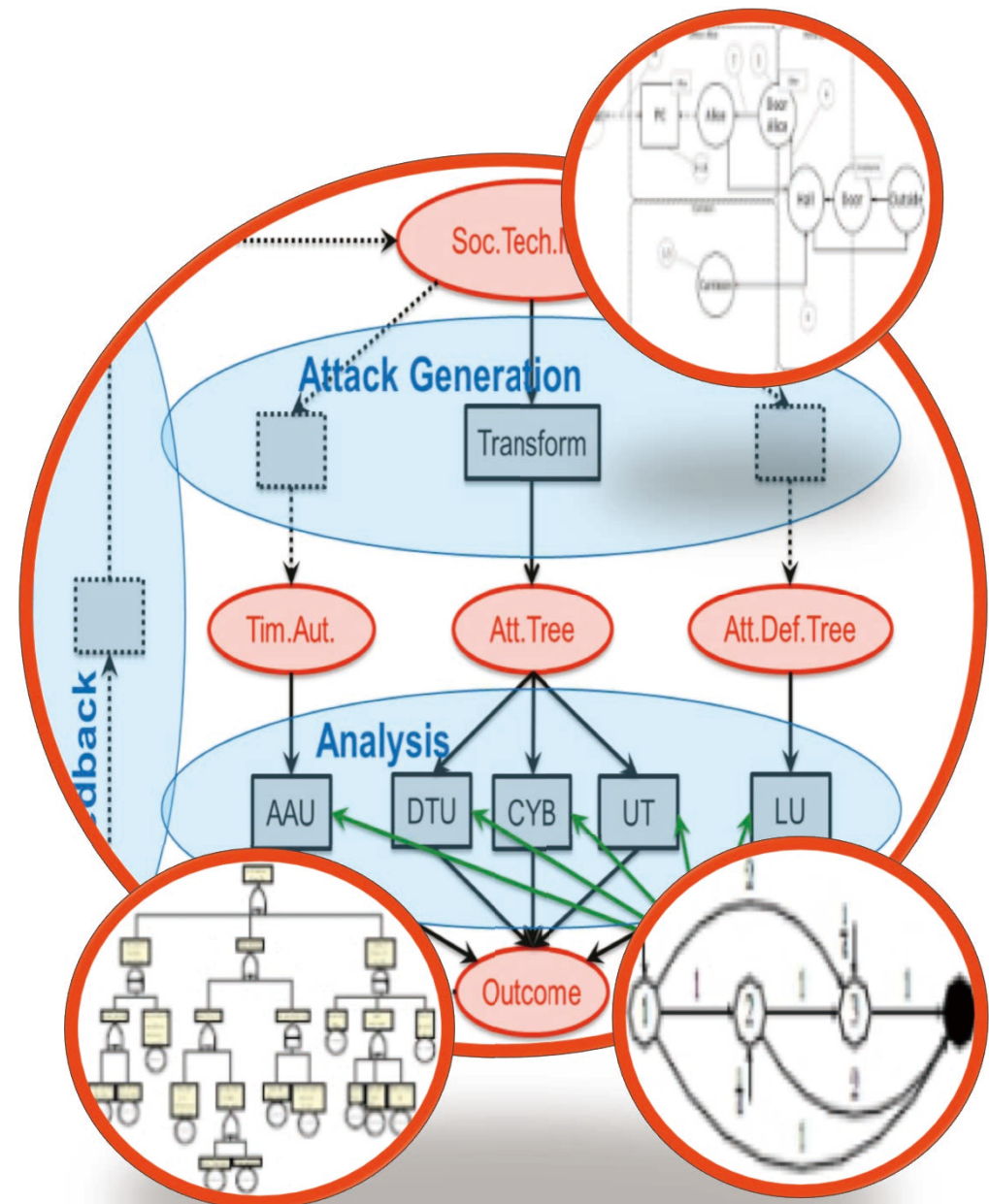
Innovation 1

- A **process methodology** to support risk analysis in socio-technical environments



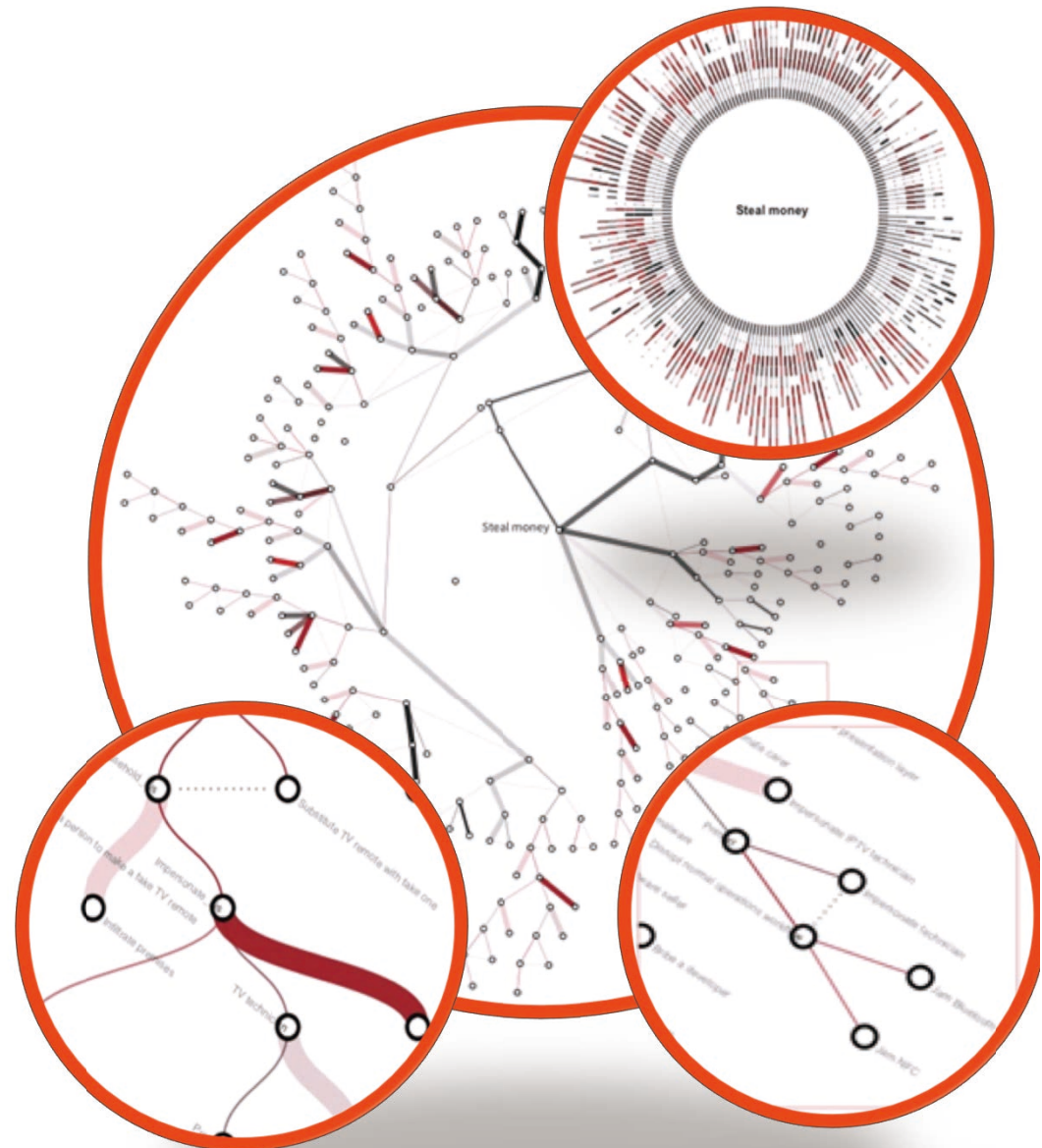
Innovation 2

- New and improved attack navigation **tools** to support these risk analyses of socio-technical attacks
- A portfolio of tools – not a single tool chain
- Many extensions of open source tooling



Innovation 3

- New **visualisation techniques** to enhance the presentation of complex socio-technical attacks
- Designed to :
 - Highlight important information
 - Better scalability



Summary

- TRE_sPASS includes human actors in its models
 - Attack trees currently constructed manually, automatic generation under consideration
 - But would this be sufficient for capturing attacker's view?
 - TRE_sPASS moves risk management from descriptive models to executable models
 - Validation of methods in various case studies with industrial partners, more in the final project year
-

Next dissemination event

**January
13-15, 2016**

TREsPASS winter school on Security in Socio-Technical Systems

- Organizers: Christian W Probst, Rene Rydhof Hansen
 - Technical University of Denmark, Campus Lyngby
 - <http://winterschool2015.trespas-project.eu/>
-

Security by design is an oxymoron

- Core question: is data driven analysis right way forward?
 - TRE_sPASS started from this assumption but where can it get us?
 - Is risk management about avoiding unforgivable vulnerabilities?
 - Automated tools are the way forward towards complete coverage of known attacks
 - Is risk management about avoiding awkward surprises?
 - If you can predict something, it is no longer a surprise
-

Contact



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Contact us to join our public mailing list!

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